# United Way of Hernando County Q3 Highlights - Partner Success Stories

#### **Early Learning Coalition**

#### **Credentialling Program**

"I have been in childcare for 3 years, wanting to earn my CDA for nearly two of those years now. When my director informed me of this tuition free opportunity, I knew I finally had my chance. This self-study pace program allows me to focus and work on my own time, which supports my schedule as a full-time employee and mom. I was unsure if I would have had this opportunity come around, but this program offers me the clarity to be a successful learner, prompting me to be a better teacher in the classroom. This tuition free program has encouraged me to continue my career and future as a preschool teacher." - S.H.



#### Mid Florida Community

### **Children's Advocacy Center**



"We had a young lady that is recently back in school after not attending for 3 years. She is becoming more social and processing her grief in a more meaningful way. She boasts about how proud she is to have friends and peers. She laughs and even shared that she is now thinking less of suicide. She stated that she has a life to live full of experiences and that if she were to die, her brother would be disappointed that she missed all those things. Yesterday she even admitted that she knew she was sheltered but doesn't blame her mother. She is happier now and exploring her identity, building relationships, growing, and healing."

#### NAMI

**Education Programs** 

"At the end of March, a local Pastor reached out to thank us for teaching Mental Health First Aid at his church earlier this year. He proceeded to tell me about a situation that happened at his church the evening before: Someone was in crisis and he immediately went into Mental Health First Aider mode. He used the tools he learned in the class and was able to quickly and safely de-escalate the situation. He shared that he felt if he hadn't attended the class earlier this year, he feared they would not have had as successful an outcome. They did need to call for emergency services but the person in crisis was given options and agreed to get treatment. Therefore, he couldn't thank us enough for educating the community with this vital resource."



#### Mid Florida Homeless Coalition "United Way

## **Diversion & Wraparound Services**



"United Way funds were used to improve our client's quality of life. Their car brakes needed to be replaced and was completely unsafe to have on the road. This individual currently uses their car as their home, so it is imperative that they have a safe mode of transportation to find a place to sleep, travel to and from weekly Mental and Physical Health appointments, and to live day to day life. For this client to be able to move towards self-sufficiency and be able to obtain a job, he absolutely cannot miss his mental health or physical health appointments. These funds went to someone who truly benefited and appreciated the help that we gave them."

United Way of Hernando



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# United Way of Hernando County Q3 EMERGENCY ASSISTANCE

## "Full House"

"A single mother of four was abruptly given custody of her four nieces/nephews and forced to make several court appearances. This clearly interfered with her routine and took time away from her at home hair business. Now having to provide for a total of eight children, she quickly began to struggle with bills. As soon as she fell behind on rent and was scared of losing their home, she called United Way desperately looking for assistance. United Way was able to connect her with other outside resources and cover her rent for that month. This allowed her to adjust to the sudden added expenses and focus on giving the children the love and attention they need to get through this difficult time."



#### "We Are A Community"



"A client got her taxes done at United Way through their VITA program. She was grateful for this free service and even felt comfortable enough to share with her tax preparer that she had gotten injured during her first week of work at a new job. Further explaining how she hoped to receive her tax refund sooner rather than later in order to pay an overdue electric bill, otherwise her power was going to get shut off. The volunteer made she sure she connected with UW's Program Care Coordinator to see if there was anything they could do for her situation. After fully assessing her case, UW assisted with her overdue electric bill. With one less thing to worry about, she can fully focus on healing her broken ankle. "

## "Powered by Partnerships"

"A Partner Agency reached out to United Way asking if they could assist a senior couple whose rental had just been condemned. During the intake process, they discovered that the wife had been diagnosed with Dementia. She hasn't been making their car payments for months and because of this their car was on the verge of being repossessed. The couple was quickly rehoused and United Way was able to cover their first months rent, which made it possible for them to catch up on overdue car payments and prevented them from losing their only source of transportation."



## "Keeping the Lights On"

"Living on a fixed income can be pretty difficult, especially when you receive an unexpectedly high utility bill in the mail. This young lady, living alone, had to make a difficult choice to either pay her rent for the month or extremely high electric bill; knowing that she would be set back no-matter which choice she made. Unaware of where else to turn, the client reached out to United Way in search of guidance and resources. Instead, United Way directly assisted with her outstanding electric bill as well as shared some tips/tricks to lower her overall usage for future months, allowing the client to not have to choose between a roof over her head or keeping the lights on."

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